

Fraud Control Settings

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SECTION 1: Overview

The fraud control settings will prevent duplicate commissions from coming into the system. A common example of where this would be useful is if you have a tracking pixel in a confirmation page and a customer refreshes the page. The pixel would be called a second time and a second commission would be generated for the affiliate.

SECTION 2: Fraud Control Style (None)

An example of this setting would be if you're testing your system and aren't getting the variables to come through properly, you might leave the fraud control settings off so you actually can refresh the confirmation page until you get them right. You can use this setting also if you monitor your system closely and don't mind removing an occasional duplicate commission.

SECTION 3: Fraud Control Style (Time Delay)

When using this method, we're telling iDevAffiliate that we don't want a duplicate commission coming into the system for the set period of time. Once a commission is written for the affiliate, a second commission will not be entered into the system for the same customer/affiliate combination again for the set period of time.

SECTION 4: Fraud Control Style (Order Number)

When using this method, we're telling iDevAffiliate to never write a second commission for the same order number.

SECTION 5: Which One Should I Use?

I'm doing recurring commissions.

Use **None** or **Time Delay**. If you're using recurring commissions, the system calling our commission processing file is likely to pass the same order number into the system each month and if you use the **Order Number** method, these commissions will be blocked. Be sure to set your delay minutes low enough to allow the recurring commission in but not too low so a duplicate commission may come in on a page refresh or data repost.

Example: If you're set to recur every 30 days, setting your delay minutes to 21600 is safe. That is 15 days.

I'm not doing recurring commissions.

Use **None**, **Time Delay** or **Order Number**. If you never expect to see the same order number twice we recommend the **Order Number** method just to be sure the time limit on the **Time Delay** setting doesn't expire.

I'm not using an order number or my order number is hard coded.

Use **None** or **Time Delay**. If you aren't using an order number, the **Order Number** setting won't work and if you've hard coded your order number to be the same every time, multiple commissions will not be allowed into the system, regardless the customer/affiliate combination.